



DAYCARE | BOARDING | TRAINING

**DOGGIE DEPOT INC.
INFORMATION & POLICIES**

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REQUIREMENTS FOR DAYCARE

AGE: All dogs must be at least 16 weeks of age or older.

SEX: All dogs 7 months or older must be spayed or neutered.

SHOTS: All dogs must have up-to-date vaccinations. Owners must submit written proof of Distemper/Parvovirus (or the combination DHLPP), Rabies and Bordetella. All dogs must be on a flea-preventative and heartworm medication year round. **Please note it is the responsibility of the owner to provide us with updated information.**

HEALTH: All dogs must be in good health. Owners will certify their dogs are in good health and have not been ill with a communicable condition in the last 30 days. Upon admission, all dogs must be free from any condition, which could potentially jeopardize other guests. Dogs that have been ill with a communicable condition in the last 30 days will require veterinarian certification of health to be admitted or readmitted.

BEHAVIOR: All dogs must be non-aggressive and not food or toy protective. Owners will certify their dogs have not harmed or shown aggressive or threatening behavior towards any person or any other dog(s). Please remember: your pet will be spending time with other pets and the safety and health of all animals is our main concern.

APPLICATION: All dogs must have a complete, up-to-date and approved application on file. This includes the appropriate vaccinations on file.

RATES: Fees are payable in advance of service and are due at the time the dog is dropped off. All daycare passes expire after 12 weeks.

Daycare	1 Day Pass	10 Day Pass	20 Day Pass	30 Day Pass	Half Day (a.m. or p.m.)	10 Half Day Pass
Rate (1 Dog)	\$30	\$270	\$520	\$720	\$20	\$190
Per Day	\$30	\$27	\$26	\$24	\$20	\$19
Additional Dog	\$25	\$220	\$425	\$590	\$17	\$160

All dogs arriving for daycare must be dropped off by 10 a.m. A half day of daycare is either the A.M. or P.M. P.M drop off is at 2 p.m. All dogs that stay for nap time are considered full day.

DAYS AND HOURS:

Monday – Friday: 6:30 a.m. – 6:30 p.m. (closed from 11:30 a.m. – 2 p.m.)

Saturday & Sunday: 8 a.m. – 5:30 p.m. (Closed from 11 a.m. – 2 p.m.)

We are closed for daycare on the following days: New Years Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day and Christmas Day.

There is a \$1.00/minute late fee for up to 30 minutes (\$30.00). Dogs not picked up by 7 p.m. will be boarded and appropriate boarding charges will be charged to your credit card. **ALL DOGS ARRIVING FOR A.M. DAYCARE MUST BE DROPPED OFF BY 10 A.M.**

RESERVATIONS: Required. Cancellations with less than 24 hours notice will be charged full fees.

REQUIREMENTS FOR BOARDING

All boarding guests must fulfill the same requirements as our daycare dogs.

ACCEPTANCE: In addition to meeting all of the daycare criteria, overnight guests are required to spend at least one full day of daycare at Doggie Depot before spending the night with us. This allows your dog to become familiar with our facility and we can make sure your dog will be comfortable during its extended stay.

FOOD: We ask that you bring MORE than enough food for your dog's entire stay. This will limit any tummy issues caused by a change in diet. Please bring your pup's food in a sealed container with his/her name clearly written somewhere on the container (including wet food). We are more than happy to accommodate dogs that require any special circumstances. Just let us know the situation and we'll be happy to provide the best care!

BELONGINGS: You are more than welcome to bring anything you think will make your dog more comfortable. This includes dog beds, blankets, favorite toys, treats, etc.

DROP OFF TIMES: Overnight guests must be dropped off **BEFORE 10 A.M.** on the first day of boarding. This allows your dog to get in enough exercise to tire them out for a good night's sleep.

PICK UP TIMES: Check out time is 9 a.m. Any dog not picked up by 9 a.m. on their departure date will have regular daycare rates applied. If you have a daycare package, we can deduct a day from that instead.

RATES: Fees are payable in advance of service and are due at the time the dog is dropped off. All boarding passes expire after 6 months.

Boarding	Crate	Deluxe Suite	Standard Suite	Junior Suite
Rate (1 dog)	\$46	\$67	\$65	\$63
10 night pass	\$420	\$605	\$590	\$570
Each additional dog	\$37	\$54	\$52	\$50
10 night pass	\$340	\$490	\$475	\$460

HOLIDAY RATES: A \$10 charge (per dog) will be applied on the following days: New Years Eve, New Years Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, Christmas Eve and Christmas Day.

HOLIDAY PICK UPS: We now allow a pick up only time on the following holidays: Memorial Day, July 4th and Labor Day from 4 – 5 p.m.

CANCELLATION POLICY: For non-holiday boarding guests, cancellations must be made 24 hours in advance. No-show boarders will be charged a one-night cancellation fee. During peak boarding times, cancellation requirements are longer and will be communicated via email.

HERE IS WHAT A TYPICAL DAY AT THE DOGGIE DEPOT LOOKS LIKE

Reservations are required in order for your pup to play with us for the day. If your pup is attending its first day of daycare, they need to arrive between 6:30 a.m. – 6:45 a.m. All new dogs have this drop off time in order to slowly introduce them to the environment. Meeting multiple dogs at once can be overwhelming. We want your pup’s first experience to be a pleasant one.

Going forward, **all dogs must be dropped off at the Depot by 10 a.m.** (unless you are coming for a ½ day in the P.M., in which drop off is 2 p.m.).

Our play groups are split up into 7 different groups. The main factor is size, but it also includes age, play style, personality, etc. All play groups have rubber floors, toys, fresh water, crates and trained staff. Each group is equipped with several different sized crates. These are used for timeouts. How does a dog get a timeout? Several reasons, however, the most common is a pup that is a little over stimulated. At times, we use timeouts to attempt to teach the dog to stop a certain type of behavior (mounting, barking, playing too rough, etc.). Crate doors are left open in case dogs would like to take a minute and relax by themselves.

Dogs are outside once per hour, by group. We maintain this schedule no matter the weather. The only situation that prevents us from keeping this schedule would be a strong thunderstorm. If it is 100+ degrees, below freezing, or raining lightly, we will go outside. Our visits will be very brief for the safety of the dogs.

Our dogs nap every day. At this time, dogs are put into a crate that is appropriate for their size. We dim the lights and play special dog soothing music. Nap time is from 11:30 a.m. – 2 p.m. Monday – Friday and 11 a.m. – 2 p.m. on Saturdays and Sundays. The facility is CLOSED during this time, so you are unable to pick up your dog during these hours.

For those dogs that are spending the night with us, here is their schedule:

6 a.m.	Dogs are let outside to use the bathroom, then put back into their crate/suite for breakfast
7:30 a.m. – 11:30 a.m.	Play
11:30 a.m. – 2 p.m.	Nap/Lunch
2 p.m. – 5:30 p.m.	Play
5:30 p.m. – 8 p.m.	Dinner
8 p.m. – 9 p.m.	Play/final outside time before bed
9 p.m. – 9:15 p.m.	Bed time

We are fully closed THREE days a year: New Years Day, Thanksgiving Day and Christmas Day. We allow pickups ONLY from 4 p.m. – 5 p.m. on the following holidays: Memorial Day, July 4th and Labor Day.

Please note our facility does fill up during peak boarding times. These will be your standard holiday times (Memorial Day, July 4th, Labor Day, Thanksgiving and Christmas/New Years) as well as when school is not in session (July/August, Spring Break, school holidays such as Columbus Day weekend). If you plan to travel or need daycare for these times, it is best to plan far in advance.